

## Audio Guide System HearoGuide 200+ Uploader/Charger

### Parts & Functions

- ① Function indication light: Red light: Charging mode. Green light: Uploading mode.
- ② Function switch: Switch for charging/uploading mode changing.
- ③ USB connection port: To connect with USB.
- ④ Audio Guide Slot: Insert your Audio Guide here.
- ⑤ Status indication: Blue light: Charging mode. Green light: Data collecting mode.
- ⑥ Adjustable rubber foot: Rubber foot is adjustable according to the use.
- ⑦ Power fuse: AC 250V, 2A.
- ⑧ Power output: To provide power for other devices.
- ⑨ Power input: AC 100 – 240 V, 50/60 Hz.
- ⑩ Ground Screw: An electrical connection point for connecting a ground wire.

### Operation instructions

#### Charging mode

- Once the uploader has been powered set in the charging mode, the device runs self-diagnosis. The function indication lights in blue for 2 seconds.
- When insert audio guide to the slots for charging, the status indication lights in blue and the audio guide itself lights in red.
- Once audio guide is fully charged, the status indication lights off and audio guide lights in green.

#### Anomalies:

1. Both indication light and audio guide do not light on.
2. Both indication light and audio guide flash.
3. For problem solving, please consult with the seller of the unit.

#### Data uploading and collecting mode

- After switched to the USB mode, connect USB with between the uploader and PC.
- Runs the software on the PC. Please refer to the software manual for operation instruction.
- When insert audio guide to the slots for data, the status indication lights in green.
- When anomalies occurred, the status indication light and the audio guide screen does not function. Please refer to the troubleshooting and consult with the seller.

### Troubleshooting

#### Function indication light does not go on

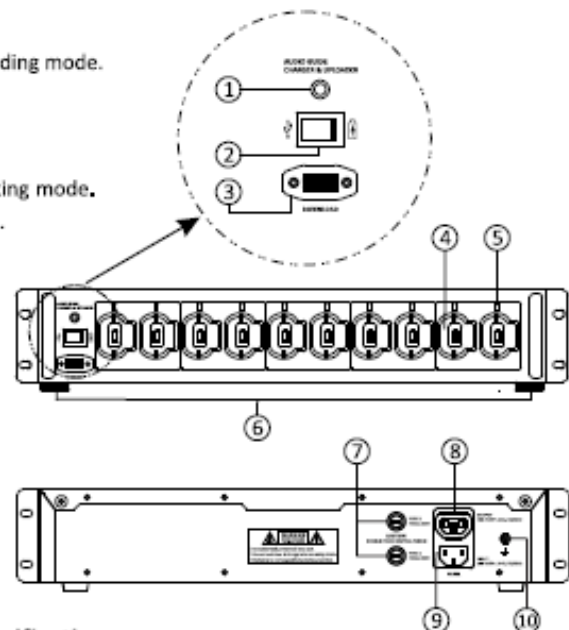
- Please check if the power is connected properly.
- Please check if the USB is connected properly.

#### Data upload or collecting is not operating properly

- Restart the audio master program and make sure PC detects audio guide in "My Computer".
- Please check if the USB is connected properly.
- Make sure audio guide is equipped with data collection function.
- Refer to the software user manual for more troubleshooting.

#### When audio guide insert to the slot, the status indication light does not go on

- Please check if the audio guide battery is not damaged or broken.
- Please check if the USB is connected properly, and try to reconnect them.
- Try to insert the audio guide in different slots to see the problem is on the slot or the audio guide.



### Specifications

Slots	10 units
Power in	AC 100-240V, 50/60Hz, 8-4A, 50/60Hz
Power out	AC 100-240V, 50/60Hz, 6-3A, 50/60Hz
Charging current	300mA ± 30mA
Data transfer interface	USB 1.1/2.0
Function indication light	Charging : Red light / Data collection : Green light
Charging time	5 – 6 hours
Charging indication light	Blue lights on = Charging Blue lights off = fully charged Blue lights flash = anomaly
USB data connection indication light	Green lights on = transfer functioning Green lights off = transfer anomaly
Data transfer speed	4 – 6 MB per second
Uploading software	Audio Master
Data collecting software	Data Master
Ambient temperature	-10 °C – 50 °C
Dimension (D x W x H)	782 x 232 x 88.4 mm
Weight	3.5kg net weight

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### FCC INFORMATION

The Federal Communication Commission Radio Frequency Interference Statement includes the following paragraph: The equipment has been tested and found to comply with the limits for a Class B Digital Device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
 —Reorient or relocate the receiving antenna.  
 —Increase the separation between the equipment and receiver.  
 —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
 —Consult the dealer or an experienced radio/TV technician for help.

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